

# GROUP HEALTH

## Cooperative of Eau Claire

PO BOX 3217 - 2503 North Hillcrest Parkway, Eau Claire, WI 54702  
Phone Number: 715/552-4300 FAX Number: 715/552-3500  
www.group-health.com

Type of Plan ..... Health Maintenance Organization  
Total Number of Members ..... 24,341  
Years of Operating Experience ..... 27  
Total Number of Primary Care Physicians (PCPs)..... 150  
Percentage of PCPs Accepting New Patients..... 100%  
Percentage of Board Certified Specialty Care Physicians ..... 86%  
Number of Hospitals Affiliated with Plan ..... 16  
Number of Urgent Care Facilities..... 5  
Number of Dentists ..... No Routine Dental Benefit

### ADDITIONAL INFORMATION

<b>Referral/Prior Authorization Requirements</b>	All specialty services require a written referral from a <b>GHC</b> primary care physician. A referral is not necessary for chiropractors or optometrists, but members must use participating providers.
<b>Medicare Claims Procedure</b>	Our Medicare claims process is fully automated. When you use a <b>GHC</b> participating provider, you do not have to submit any claims or do any paperwork.
<b>Prescription Drug Policy</b>	<b>GHC</b> uses a drug formulary containing over 600 distinct products. Drugs not listed on the formulary require prior authorization from the medical director.
<b>Dispensing Policy</b>	As mandated by DETF, prescriptions may be dispensed in up to a 34 day supply for one copayment. At the discretion of the physician and pharmacist, up to a three month supply may be dispensed for multiple co-payments, provided the medication is on the GHC extended supply list.
<b>Mail Order</b>	Mail prescription service is available at any provider pharmacy.
<b>Disposable Diabetic Supplies Procedure</b>	Disposable diabetic supplies should be purchased from a plan pharmacy. Members are responsible for the 20% coinsurance up to the annual maximum. Mail-order service is available with these same payment provisions.
<b>Outpatient Mental Health Network/Policy</b>	No referral is required for services received from a <b>GHC</b> participating provider.
<b>24-Hour Nurse Line</b>	Our toll-free FirstCare Nurse Line (800-586-5473) is staffed 24 hours a day, 7 days a week by registered nurses to help members make decisions about going to the emergency room, urgent care, treatment at home or making an appointment with a physician.
<b>PCP Restrictions</b>	Members can change provider/clinic twice a year. Primary care includes: Family Practice, Pediatrics, Internal Medicine & OB/GYN
<b>Dental Benefits Provided</b>	No routine dental coverage provided.

Counties in Service Area

Hospitals in County

Major Providers in County \*

<b>Counties in Service Area</b>	<b>Hospitals in County</b>	<b>Major Providers in County *</b>
Barron	Lakeview Medical Center	Marshfield Clinic (Indianhead, Lakewoods Family, Lake Country) Center Cumberland Memorial Clinic
Chippewa	St. Joseph's Hospital	Family Health Associates Marshfield Clinic (Bay Street, Chippewa, Cadott, Cornell) Center Victory Medical Group Stanley Center Family Medical Clinic of Stanley
Clark	Victory Medical Center	Marshfield Clinic Thorp Center Victory Medical Group (Thorp, Owen-Withee) Center
Dunn		Marshfield Clinic Menomonie Center
Eau Claire	Sacred Heart Hospital	Marshfield Clinic (Oakwood, Riverview Eau Claire) Center Eau Claire Family Medicine Clinic Augusta Family Medicine Clinic
Rusk	Rusk County Medical Center	Marshfield Clinic (Ladysmith, Bruce) Center
Sawyer		Marshfield Clinic Radisson Center
St. Croix	Baldwin Hospital	Baldwin Clinic
Trempealeau	Osseo Area Hospital	Osseo Medical Clinic